



# Buckinghamshire & Milton Keynes Fire Authority

---

**Meeting and date:** Executive Committee, 13 September 23

**Report title:** Performance Management – Q1 2023/24

**Lead Member:** Councillor Simon Rouse

**Report sponsor:** Mick Osborne, Deputy Chief Fire Officer/Chief Operating Officer

**Author and contact:** Craig Newman, Data Intelligence Team Manager,  
[cnewman@bucksfire.gov.uk](mailto:cnewman@bucksfire.gov.uk)

**Action:** Noting

**Recommendation:** That the report and recommendation below be approved for submission to the Authority:

1. It is recommended that the Performance Management – Q1 2023/24 be noted

---

## **Executive summary:**

This report details the suite of 69 performance measures split across 4 quadrants:

- 1) Public Impact
- 2) Response
- 3) Great Place to Work
- 4) Public Value

The report has been updated for 2023/24 with the following changes:

- Improved layout allowing more detailed measure descriptions and increased commentary.
- new measures: PI.2.09 Prison Fires, PV.1.01 Forecast – Outturn, Website engagements, Carbon Emissions. and Printing.

This report comprises of the Service performance against these measures for Q1 2023/24, see Appendix 1, containing the following:

- 1) Performance Measures Overview – each quadrant on one page
- 2) Performance Measures Details – shows actual performance alongside relevant trend information and where needed commentary.

At the end of Q1, 55 measures reported with a Blue, Green, Amber or Red status, ten are for information, two are awaiting information and two are for data capture.

BRAG	Number		Total	%
	Target	Monitor		
B	8	1	9	14
G	23	3	26	40
A	14	4	18	28
R	10	2	12	18

**Financial implications:** A detailed understanding of the Service’s performance allows informed decision making in relation to future resource allocation. The balance of measures also allows an understanding of the Service’s financial performance and enables a view to be formed of its overall value for money compared with others.

**Risk management:** Performance and risk information is designed and presented to assist the Authority in the strategic decision-making through understanding the communities we serve and associated risk profiles. Performance management information is a major contributor to service improvement and to the effective prioritisation of resources.

**Legal implications:** There are no legal implications arising directly from this report.

**Privacy and security implications:** There are no Privacy and Security implications arising from this paper.

**Duty to collaborate:** There are no opportunities to collaborate directly from this report.

**Health and safety implications:** There are no specific Health, Safety and Wellbeing implications arising from this paper. Performance reports on Health, Safety and Wellbeing is subject to separate scrutiny and performance reporting.

**Environmental implications:** There are no environmental implications arising directly from this report. Performance measures will be developed during the year to provide reassurance that the Service is making progress against its recently approved Environment and Climate action plan.

**Equality, diversity, and inclusion implications:** There are no specific Equality, diversity and inclusion implications arising from this paper. Performance reports on Equality, diversity and inclusion are subject to separate performance reporting.

**Consultation and communication:** We aim to provide performance information incorporating stakeholder contributions. The report will be circulated throughout the

organisation for information and awareness.

Board	Date	Outcome
Performance Monitoring Board - subgroup	28 July 2023	Approved to go to SMB
Strategic Management Board	22 August 2023	Approved to go to Executive Committee

#### Next steps -

- The performance measures will be reported quarterly
- Indicators and targets will be reviewed annually

#### Background papers:

Fire Authority, 14 June 2023: Performance Management – Q4 2022/23

[bucksfire.gov.uk/documents/2023/06/fire-authority-annual-meeting-14-june-2023-item-19-performance-management-q4-2022-23.pdf/](https://bucksfire.gov.uk/documents/2023/06/fire-authority-annual-meeting-14-june-2023-item-19-performance-management-q4-2022-23.pdf/)

Executive Committee, 22 March 2023: Performance Management – Q3 2022/23

<https://bucksfire.gov.uk/documents/2023/03/executive-committee-22-march-2023-item-8-performance-management-q3-2022-23.pdf/>

Fire Authority, 7 December 2022: Performance Management – Q2 2022/23

<https://bucksfire.gov.uk/documents/2022/11/item-14-fire-authority-meeting-7-december-2022-performance-management-q2-2022-23.pdf/>

Special Meeting of the Executive Committee, 7 October 2022: Performance Management – Q1 2022/23

[\(Public Pack\)Agenda Document for BMKFA Executive Committee, 14/09/2022 10:00 \(bucksfire.gov.uk\)](https://bucksfire.gov.uk/documents/2022/09/bmkfa-executive-committee-14-09-2022-10-00-agenda-document-for-public-pack/)

Overview and Audit Committee, 10 November 2021: 2020-21 Annual Performance Monitoring2020/2021 Performance Report

<https://bucksfire.gov.uk/documents/2021/10/oa-item-14-17-10-21.pdf/>

Appendix	Title	Protective Marking
1	BFRS Key Performance Measures - Q1 – 23-24	N/A